

W 01412A-08-0586



0000094605

ORIGINAL

ARIZONA CORPORATION COMMI:
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: ([REDACTED])

Priority: Respond Within Five Days

Opinion No. 2009 - 77505

Date: 3/13/2009

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Ross Lloyd

Account Name: Ross Lloyd

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Litchfield Park

CBR:

State: AZ Zip: 85340

is:

Utility Company: Valley Utilities Water Company, Inc.

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-01412A-08-0586

2/28/2009

Ross Lloyd

[REDACTED]
Litchfield Park, AZ 85340

[REDACTED]

Arizona Corporation Commission

DOCKETED

MAR 16 2009

DOCKETED BY: [Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 MAR 16 P 3:06

RECEIVED

Docket you wish to comment on: 28% RATE INCREASE
Case or Utility Name: Valley Utilities Water Co.
Docket Number: W-01412A-08-0586
Position on Docket: Con

Is there no stopping these rate increases? I'm out of work and economizing every way I can so I don't lose my house and these people are just business as usual. It appears that this utility company puts in for a rate increase- gets a less than they wanted and just keeps resubmitting until over time they get what they wanted in the first place. Is there no limit? Last year I was handed a 25% pay cut- went from ok medical insurance to crappy insurance for more money- lost employer match on my 401k and finally my position was eliminated. Tax payers have no choice but to suck it up and anything government or government connected spends like there is a endless amount of money what economic hard times?????

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Called consumer to acknowledge receipt of opinion and confirm docketing

End of Comments

Date Completed: 3/13/2009

Opinion No. 2009 - 77505
